



## Parents' Code of Conduct

1. I will complete and return the medical information form as requested by WVSC and provide details of any health conditions/concerns relevant to my child on the consent form. I will report any changes in the state of my child's health to the coach prior to training sessions or events. I will ensure that WVSC has up-to-date contact details for me and for any alternative person(s) as required.
2. I will deliver and collect my child punctually to and from training sessions/events. I will inform a member of the committee/coaching staff if there is an unavoidable problem. If WVSC changes my child's lane and/or times I will remember that the change is to provide appropriate levels of training to enable my child to progress and therefore I should support and encourage this at all times.
3. I will ensure that my child is properly and adequately attired for the training session/event including all necessary equipment, e.g. hats, goggles, etc.
4. I will inform the coach/welfare officer before a session if my child is to be collected early from a training session/event and if so, by whom.
5. I will encourage my child to obey the rules and teach them that they can only do their best.
6. I will behave responsibly as a spectator during training sessions/events and treat swimmers, coaches, committee members and other parents of swimmers of both WVSC and any other organisation with due respect, in accordance with Swim England's commitment to equality and diversion.
7. I will not use inappropriate language within WVSC environment, at galas or events.
8. I will show appreciation and support my child and all the team members.
9. I will ensure that my child's needs are met in terms of hydration and nutrition and I will listen to advice given from the coach/nutritionist.
10. I will ensure that my child takes a water bottle to all training sessions.
11. I will support the coach and committee appropriately and raise any concerns I may have in an appropriate manner to the welfare officer.
12. I will not enter poolside, other than the viewing seats, unless requested to do so or in an emergency.

13. If I wish to have a discussion with the coach, I talk with the welfare officer as to how this can be arranged.
14. If there is an issue, I feel needs to be addressed with the coach immediately, I will not approach the coach during a training session but will wait until the end of the session or changeover of session to do so. I appreciate that the coach is responsible for all the swimmers in the pool therefore my issue should be addressed as and when the coach is free from that responsibility and available to talk.
15. Most of all, I will help my child to enjoy the sport and to achieve to the best of their ability.

### **WVSC will:**

1. Inform you at once if your child becomes ill and will ensure their wellbeing until you or your nominated representative are able to collect him/her.
2. Ensure good child safeguarding guidelines are followed at all times to keep your child safe.
3. Ensure that all activities are properly supervised/taught/coached, and that consent is obtained for any activity outside of that previously agreed.
4. Will ensure adherence to the codes of conduct for all swimmers, coaches, parents and official of the Club.

### **You have a right to:**

1. Make a complaint to WVSC if you feel that WVSC or a member of WVSC is not acting appropriately or in accordance with Swim England/WVSC rules and regulations. Details of how to do this can be obtained from the welfare officer.
2. Make a complaint on behalf of your child to Swim England Office of judicial Administration

Signed .....

Dated .....